# Surge Protection Device Model # TPD-PHONE IOM: Installation Operation & Maintenance Manuel

# **PHONE Series**

### WARRANTY STATEMENT

During the applicable warranty period, any Transient Protection Design<sup>™</sup> device which fails due to defect in materials, workmanship, or any transient event, including lightning, shall be repaired or replaced at TPD's discretion without charge. In the event of a return the device must be shipped FOB TPD place of business within the applicable warranty period. The applicable warranty period for the TPD surge protective device is outlined below in the Warranty Period section. The warranty period for any repaired devices or replacement devices will be only the remaining portions of the original limited warranty.

A Return Material Authorization (RMA) number must be obtained from the Company's Customer Service department before returning any Products

The Company shall have no liability under this warranty for problems or defects directly or indirectly caused by misuse of the Product, alteration of the Product (including removal of any warning labels), accidents, improper installation, application, operation or improper repair of the Product.

THIS WARRANTY REPRESENTS THE ENTIRE WARRANTY OF THE COMPANY. ALL OTHER WARRANTIES EXPRESS OR IMPLIED, ORAL OR WRITTEN, INCLUDING, BUT NOT LIMITED TO, THE WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

The liability of the Company, at its sole option, under this warranty is expressly limited to the replacement or repair of the defective part thereof. IN NO EVENT SHALL THE COMPANY BE LIABLE OR DAMAGES OF ANY KIND OR CHARACTER, NOR SHALL ITS LIABILITY EVER EXCEED THE PURCHASE PRICE PAID TO COMPANY FOR SUCH DEFECTIVE PRODUCT.

This warranty is not transferable and may only be enforced by the original end user. Claims under this warranty must be submitted to Transient Protections Design within thirty (30) days of discovery of any suspected product defect.

Model#	Warranty Period
TPD-PHONE-1	Ten Years Unlimited Free Replacement
TPD-PHONE-2	Ten Years Unlimited Free Replacement
TPD-PHONE-RJ	Ten Years Unlimited Free Replacement
TPD-PHONE-5	Ten Years Unlimited Free Replacement

## SAVE THESE INSTRUCTIONS

Note: If devices are received damaged, notify the shipping company immediately. Retain containers and packing materials for inspection.

NOTE 1: AC breaker panel protection is recommended when using data protection. Data protection diverts or dumps excess energy from data lines into the power grounding system. By strategically protecting branch breaker panels with the TPX, surge events will once again be equalized and safely contained at the breaker panel.

### CAUTION—IMPORTANT SAFETY INFORMATION

- Never install surge suppression during a lightning storm.
  This product is for INDOOR USE. INSTALL IN WEATHERPROOF ENCLOSURE FOR OUTDOOR USE.
- The below suppressors are intended for use as protectors for low voltage signal. data and communication lines.
- Read and understand all instructions prior to installation and operation.

#### INSTALLATION

- The TPD-PHONE unit comes with a mounting bracket. 1
- Connect your incoming telephone line to the Line side of the TLP Series unit. 2.
- For phone extensions that leave the building or structure or need to be protected, connect exposed pathways to the line side of the unit. The load side will then be 3. the protected side.

#### GROUNDING

4. Connect an AWG # 14 ground wire from the unit's ground stud and secure it to the nearest available AC system ground. The unit's ground lug must be connect-ed to the ground AC reference used by the system being protected. In some environments, this ground point may be the ground bar in the AC power panel or low voltage equipment electrical ground.

#### **GROUNDING PERFORMANCE NOTE**

5. Ground leads should be as short and as straight as possible. The shorter the ground wire the lower the impedance. Minimize ground wire lead length to the cm/inch. It is always best to test grounds to verify their existence before relying on them to protect equipment.

#### **NO INDEPENDENT GROUNDS \*\*\*\*\***

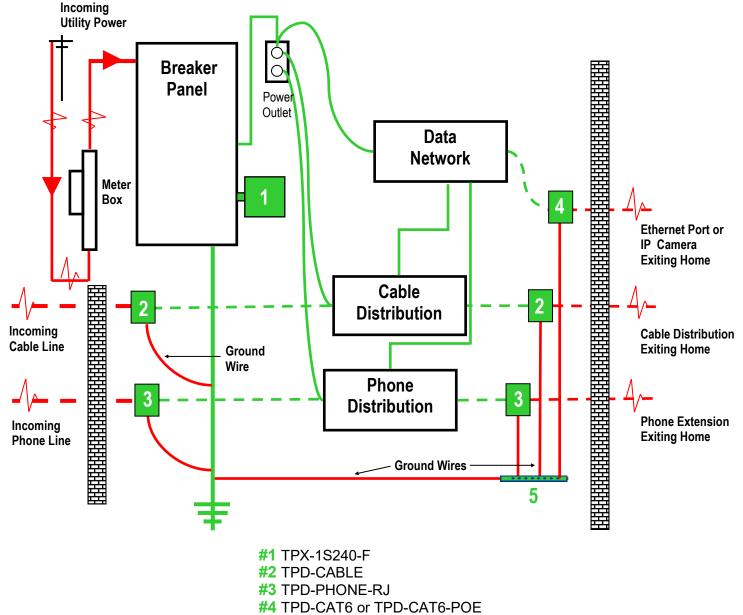
6. Surge devices must not be connected to ground points that are independent of AC ground. The TPD-PHONE do not have to be grounded in order to provide protection. For multiple building locations when phone lines are distributed from one location to another consider using the TPD-GLSF series to minimize ground loop/current loop issues. Please refer to appropriate design drawings for additional grounding information or contact technical support at 888-281-7856.

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## INSTALLATION CONTINUED

NOTE 2: The protected device/equipment should also have AC protection because it is still vulnerable to transients, wether generated externally or internally to the building. Omitting AC protection poses a continued threat of failure and lockup at the communication interface.



#5 TPD-GRD

Transient Protection Design, 4311 William Penn Highway, Mifflintown, PA 17059 Call Technical Support at 717-436-2856 or visit us at www.TransientProtectionDesign.com



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